CUSTOMER SUCCESS STORY

NVENTORY STREAMLINES OPERATIONS AND INCREASES EFFICIENCY FOR BOOST MOBILE

Overview

Industry: Wireless carrier
Company Size: 7 million subscribers
Location: United States
Solution: nVentory

The Challenge

Inefficient processes and lack of accurate data were leading to manual errors and costs for Boost Mobile.

Like many telecommunications companies they struggled with:

- **Disparate Systems:** Managing number inventory across multiple platforms (NANPA, service provider portals, internal systems) leads to data fragmentation and inconsistencies.

- **Manual Processes:** Manual data entry, updates, and reporting are time-consuming, error-prone, and inefficient.

- **Regulatory Compliance:** Meeting regulatory reporting requirements (e.g., RND and NRUF filings) can be complex and demanding.

- **Lack of Visibility:** Difficulty tracking the status and location of telephone numbers across various systems hinders informed decision-making.

As a new service provider, Boost Mobile needed a strong efficient number management system to track their growing telephone number inventory. To reduce manual work efforts, improve data accuracy, and gain visibility into their markets, Boost Mobile turned to 10x People's nVentory solution.

The Solution

10x's comprehensive inventory management application addressed Boost Mobile's challenges by providing:

- Centralized Platform: A single source of truth for managing all telephone number inventory, regardless of origin (NANPA, service providers).
- Automated Workflows: Automated processes for number assignments, updates, and retrievals, significantly reducing manual effort.
- Regulatory Reporting: Built-in features for generating and submitting required reports to RND and NRUF, ensuring compliance and minimizing manual intervention.
- Intuitive Interface: A user-friendly graphical user interface (GUI) including real-time dashboards provided a clear overview of their operations.
- Data Download Capabilities: Easy export of inventory data in various formats for analysis and reporting.
- Robust API: A powerful API for seamless integration with existing systems and workflows. Additionally, notifications alerted users to threshold and telephone number changes.
- Solutions Integration: Using nVentory in concert with 10x People's LSMS allowed Boost Mobile to automatically update TN status for disconnects, port-ins and port-outs. Additionally, automation with OWL license added approved number resources directly to nVentory.
- Real-Time Visibility: Clear and up-to-date tracking of telephone number status and location across all systems with full TN lifecycle management.

Interested in exploring our nVentory service? Contact us today.

Results

nVentory provides a comprehensive solution for telecom companies seeking to optimize their operations, improve accuracy, ensure regulatory compliance, and gain a competitive edge. By centralizing data, automating tasks, and providing real-time visibility, our application empowers telecom businesses to manage their number inventory effectively and efficiently.

> " The support team behind the app has been fantastic. They're always responsive and ready to help, which makes the overall experience even better.
>
> **The Boost Mobile Team** "

Key Benefits:

- Improved Accuracy: Eliminate manual errors and ensure data consistency across all systems.
- Increased Efficiency: Streamline operations, reduce manual effort, and free up valuable time for strategic initiatives.
- Enhanced Compliance: Meet regulatory reporting requirements with ease and accuracy.
- Better Decision-Making: Gain real-time visibility into number inventory to make informed business decisions.
- Cost Savings: Reduce operational costs associated with manual processes and potential errors.
- Improved Customer Satisfaction: Enhanced efficiency and accuracy lead to better service delivery and customer satisfaction

About 10x People

We're on a mission to empower carriers and service providers with innovative software solutions that enhance number intelligence, streamline inventory management, and optimize TN ordering and porting processes for a smarter, more efficient numbering landscape.

10x People is revolutionizing telecom with innovative numbering management and ordering services that are resetting the standard for simplicity and efficiency in the industry.

Learn more at www.10xpeople.com

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